

Village of



290 Evergreen Drive · Vernon Hills, IL 60061-2904 · 847-367-3700

Monday, March 16, 2020

Dear Residents, Neighbors and Visitors of Vernon Hills:

As many may feel, the potential impacts, suggested precautions, and measures being taken at the State and National level are very concerning. We are experiencing a moment that is extraordinary. With regard to slowing the spread of the Coronavirus, we know one of the most immediate impacts is to practice social distancing. With this recommendation being shared by health departments at every level of government, we still feel the need to serve, promote a sense of community, deliver needed services, and provide support. Therefore, the Village will be seeking opportunities to reduce the potential spread of Coronavirus by providing assistance and support as follows:

- The Vernon Hills Police Department will continue to provide services, but we are requesting non-emergency matters be addressed by calling 847-362-4449. We are also requesting that persons use discretion with visiting the station at 740 Lakeview Parkway. We will continue to provide services and if you have an emergency, as always -- call 911. More information is available at vhpd.com.
- The Village Public Works Department will continue to provide services, however the facility will be closed to walk-in visitors and vendors. To contact Public Works, please call 847-367-3726.
- The Village Hall will continue to be staffed, however beginning Wednesday, March 18, staff will have limited access with walk in visitors. We are closing the Senior Center, the Genealogical Society; and request you call the 847-367-3700 for all other inquiries.
- The Village Hall will continue to serve as a polling place for the Election, scheduled for Tuesday, March 17.

While the Village is adjusting our method of providing services, staff remains dedicated and in communication with community partners at the local, County and State level. We will continue to keep you informed as this situation evolves.

While we are all encouraged to limit travel and unnecessary exposure, Seniors in need of transportation are encouraged to use their Senior Taxi Program ride swipe cards. These cards offer up to sixteen \$4 ride credits each month. Learn more by visiting the Seniors Center webpage: <https://www.vernonhills.org/379/Seniors-Center>

We encourage everyone to use the most reliable sources for information. These resources include:

- Lake County Health Department – www.lakecountyil.gov
- Illinois Department of Public Health – www.dph.illinois.gov
- Centers for Disease Control – www.cdc.gov
- Village of Vernon Hills COVID-19 Update List – www.vernonhills.org

Because of this situation, to include our daily routine, potential impacts, and the measures being taken, it is normal to feel a heightened level of concern. While we encourage everyone to practice social distancing, common sense health habits to include washing hands, covering coughs and sneezes, clean and disinfecting surfaces, staying home when not feeling well, and refraining from gathering in large groups; As always, we are also encouraging a sense of community. Please check on our neighbors, friends, and family. Staff at the Village will continue to serve and provide exceptional services. If you have questions or are in need of assistance, you may call the main number at 847-367-3700 Monday through Friday, 8:30 – 5:00 PM. If the switchboard is busy, or if you are calling after hours, you may need to leave a message – but we will return your call as soon as possible.

If any member of the Village can be of service to you, please let us know. Wishing all good health.

Roger L. Byrne, Village President
& Vernon Hills Board of Trustees