

TO USE YOUR ESC

Swipe your card at the end of your ride. You will use the ESC before any additional forms of payment. The ESC works the same way as a credit card.

After the transaction is approved one \$8.00 ride credit will be deducted from your ESC card.

If your fare is more than \$8.00 you will be responsible for the remaining amount, as well as any tips you wish to include.

The ESC **MAY NOT** be used as a tip. The cab company will only be reimbursed for the cost of the actual fare.

Call 847-918-3562 or visit <https://www.vernonhills.org/896/11621/Senior-Taxi-Program>

**If you are using 303 Taxi your ride balance will be displayed at the bottom of your receipt under *Balance*.



VILLAGE OF VERNON HILLS Senior Taxi Program

ORDER BY PHONE



American Taxi

Phone: 847-673-1000



303 Taxi

Phone: 847-368-0303

Taxi Program Administrator
Lisa Fischbach
847-918-3562

The Village of Vernon Hills



Taxi Program
for
Seniors &
Persons with
Disabilities



VERNON HILLS SUBSIDIZED TAXI PROGRAM

The Subsidized Taxi Program is available exclusively to all senior residents of the Village of Vernon Hills, age 62 or older and permanently disabled Vernon Hills residents over 18 years of age, regardless of income. The program offers qualified residents an affordable transportation option in addition of what other agencies offer.

The program utilizes an **electronic swipe card (ESC)** to offset the cost of the metered fare. Each use of these ESC's has a value of \$6 dollars and each program participant will be allowed 16 ride subsidies a month. ESC's will be made available to registered users at the Village Hall or, if requested, by US Mail.

Taxi Program Guidelines

- ESC's may **ONLY** be used by the resident to whom the card is issued. Use of the ESC by any person other than the resident to whom the card is issued will result in revocation of the ESC and suspension of the resident from the subsidized taxicab.
- Cards are to be used with approved taxi companies as set forth by the Village of Vernon Hills.
- 16 ride subsidies will be automatically loaded on the ESC at the beginning of the month. Ride subsidies **will not** roll over from month to month.
- Residents are responsible for paying the non-subsidized portion of the fare at the time of travel.
- Residents may not use more than one swipe per trip.
- If an ESC is lost or stolen, residents must immediately notify the Village of Vernon Hills.
- The first ESC will be provided at no cost. Replacement cards will be at a cost of \$5.00.
- Changes in resident's name, addresses or contact information (i.e. phone numbers) must be reported to the Villages of Vernon Hills when the change is made.
- Non-use of the Subsidized Taxi Program for a period of two years will required the resident to reapply for the program to the Village of Vernon Hills.
- If you encounter problems using the card, get the taxi number and call the administrator at 847-918-3562 as soon as possible.