August 5, 2019

Greetings!

For many years, the Village of Vernon Hills has provided transportation services for our valued seniors. Since the Senior Resident Transportation policy was first implemented in 1989, our senior population has continued to increase, destinations have expanded, and ridership requests have exceeded our capacity to meet the needs for all the persons whom this program was intended. In addition, the Village recently received the resignation of one of our employees who served as a Senior Bus driver. Village staff has met with members of the Vernon Hills Seniors Organization to discuss these issues and to collaborate on developing options that would better serve our entire senior community.

Effective Monday, August 19, 2019, the Vernon Hills Senior Bus will provide transportation services on Mondays, Wednesdays, and Fridays between the hours of 8:30 AM and 3:00 PM for medical appointments and physician prescribed physical therapy only. During this period, Village staff will continue to research transportation options so that we may be able to implement a program that better meets the needs of our entire senior community.

During the next few weeks, we will continue to collaborate with the Senior Organization on options and keep everyone updated on our progress. Should you have any questions, or need to schedule a ride, please contact the Village Clerk’s Office at 847-367-3700.

Sincerely,

[Signature]

Mark Fleischhauer
Village Manager